

# TOWN & COUNTRY

## PET CARE CENTER

### DOGGIE DAYCARE

#### Policies

1. Daycare: All dogs must complete a temperament evaluation. Town & Country Pet Care reserves the right to refuse or reject any dog that may be a hazard to itself, other dogs in our care, or staff members. This includes, but is not limited to, dogs who are aggressive, antisocial, toy or people possessive, anxious or physically ill. All dogs must be spayed or neutered to participate in our group play day care program.
2. Vaccination: All dogs must have current vaccinations against Rabies, Bordetella, Distemper, Parvo, and the Bivalent Canine Influenza. Dogs will not be admitted into Town & Country Pet Care Group Play Daycare until we have proof of vaccinations.
3. Collars and Leashes: All dogs must be on a leash when entering and exiting our facility. All collars must be "quick release".
4. Food: We ask that owners bring their own food from home so that pets do not develop any gastrointestinal upset from diet changes
5. Toys: Toys from home are not allowed as dogs may become possessive.
6. Service Fees: Payment is due when service is rendered. Town and Country Pet Care Center accepts personal check, cash, and major credit cards (Discover, Visa, and MasterCard).
7. Pick up Policy: All pets must be picked up before Town & Country Pet Care Doggie Daycare closes at 6:00pm. A late fee of \$5.00 will be charged for every 15 minutes after closing a dog remains at our facility up to a total of \$10.00. If not picked up by 6:30pm dog(s) will spend the night.

**By Signing you understand and agree to the terms and policies of  
Town & Country Pet Care Doggie Daycare.**

Signature of pet(s) Owner: \_\_\_\_\_ Date \_\_\_\_\_

Printed Name of Owner: \_\_\_\_\_

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#### Lodging Information

Client Name: \_\_\_\_\_

Client Phone: \_\_\_\_\_

Dog' Name: \_\_\_\_\_

Breed: \_\_\_\_\_

Type of Dog Food: \_\_\_\_\_

Dry: \_\_\_\_\_ AM \_\_\_\_\_ PM \_\_\_\_\_

Wet: \_\_\_\_\_ AM \_\_\_\_\_ PM \_\_\_\_\_

Medication: \_\_\_\_\_ AM \_\_\_\_\_ PM \_\_\_\_\_

Items: Brought by Owner: \_\_\_\_\_

\_\_\_\_\_

Additional Information: \_\_\_\_\_

\_\_\_\_\_

Date In: \_\_\_\_\_ Date Out: \_\_\_\_\_

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#### Dog Personality Questionnaire (DPQ)

Here are a number of personality traits and behavioral descriptions that may or may not apply to your dog. Please write a number next to each statement to indicate the extent to which you agree or disagree with that statement. You should rate your dog based on his or her general, overall behavior.

- | Disagree<br>Strongly<br>1 | Disagree<br>Moderately<br>2  | Disagree<br>Slightly<br>3 | Neither agree<br>nor disagree<br>4  | Agree<br>Slightly<br>5 | Agree<br>Moderately<br>6 | Agree<br>Strongly<br>7 |
|---------------------------|--|---------------------------|---|------------------------|--------------------------|------------------------|
| 1. _____                  | Dog is relaxed when greeting people.   | 24. _____                 | Dog is curious.   |                        |                          |                        |
| 2. _____                  | Dog behaves aggressively towards dogs.   | 25. _____                 | Dog behaves aggressively in response to perceived threats from people (e.g. being cornered, having collar reached for). |                        |                          |                        |
| 3. _____                  | Dog anxious.   | 26. _____                 | Dog is Aloof  |                        |                          |                        |
| 4. _____                  | Dog lethargic.   | 27. _____                 | Dog behaves fearfully toward unfamiliar people.   |                        |                          |                        |
| 5. _____                  | When off leash, dog comes immediately when called.   | 28. _____                 | Dog willingly shares toys with other dogs.  |                        |                          |                        |
| 6. _____                  | Dog is shy.  | 29. _____                 | Dog is slow to respond to corrections.  |                        |                          |                        |
| 7. _____                  | Dog behaves aggressively towards unfamiliar people.  | 30. _____                 | Dog behaves aggressively during visits to the veterinarian.   |                        |                          |                        |
| 8. _____                  | Dog likes to chase squirrels, birds, or other small animals.   | 31. _____                 | Dog seeks constant activity.  |                        |                          |                        |
| 9. _____                  | Dog gets bored in play quickly.  | 32. _____                 | Dog leaves food or object alone we told to do so.   |                        |                          |                        |
| 10. _____                 | Dog is quick to sneak out through open doors, gates.   | 33. _____                 | Dog retrieves objects (e.g., balls toys, sticks).   |                        |                          |                        |
| 11. _____                 | Dog is confident.  | 34. _____                 | Dog is friendly toward other dogs.  |                        |                          |                        |
| 12. _____                 | Dog is dominant over other dogs.   | 35. _____                 | Dog exhibits fearful behaviors when restrained.   |                        |                          |                        |
| 13. _____                 | Dog avoids other dogs.   | 36. _____                 | Dog aggressively guards coveted items (e.g., stolen items, treats, food bowl).  |                        |                          |                        |
| 14. _____                 | Dog works at tasks (e.g., getting treats out of a Kong, shedding toys) until finished.               | 37. _____                 | Dog is affectionate.  |                        |                          |                        |
| 15. _____                 | Dog is boisterous.   | 38. _____                 | Dog ignores commands.   |                        |                          |                        |
| 16. _____                 | Dog behaves fearfully during visits to the veterinarian.   | 39. _____                 | Dog behaves aggressively towards cats.  |                        |                          |                        |
| 17. _____                 | Dog enjoys playing with toys.  | 40. _____                 | Dog shows aggression when nervous or fearful.   |                        |                          |                        |
| 18. _____                 | Dog is friendly towards unfamiliar people.   | 41. _____                 | Dog tends to be calm.   |                        |                          |                        |
| 19. _____                 | Dog is playful with other dogs.  | 42. _____                 | Dog behaves fearfully toward other dogs.  |                        |                          |                        |
| 20. _____                 | Dog seeks companionship from people.   | 43. _____                 | Dog is able to focus on task in a distracting situation (e.g., loud or busy places, around other dogs).                 |                        |                          |                        |
| 21. _____                 | Dog behaves submissively (e.g. rolls over, avoids eye contact, licks lips) when greeting other dogs. | 44. _____                 | Dog behaves fearfully when groomed (e.g., nails trimmed, brushed, bathed, ears cleaned).                                |                        |                          |                        |
| 22. _____                 | Dog adapts easily to new situations and environments.  | 45. _____                 | Dog is assertive or pushy with other dogs (e.g., if in a home with other dogs, when greeting).                          |                        |                          |                        |
| 23. _____                 | Dog likes to chase bicycles, joggers, and skateboarders.   |                           |   |                        |                          |                        |

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#### Registration Form

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

Phone: (H) \_\_\_\_\_ (C) \_\_\_\_\_ (W) \_\_\_\_\_

Email: \_\_\_\_\_ How Did You Hear About Us? \_\_\_\_\_

#### **Emergency Contact:**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

#### **Vet Information:**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

#### **Pet Information:**

Dog's Name	Breed	Sex	Age & Birthday
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Is your dog(s) spayed or neutered? Yes \_\_\_\_\_ No \_\_\_\_\_

Is your dog(s) allowed a treat? Yes \_\_\_\_\_ No \_\_\_\_\_

Barks \_\_\_\_\_

High Jumper \_\_\_\_\_

Runs away \_\_\_\_\_

Chews \_\_\_\_\_

House soils \_\_\_\_\_

Separation anxiety \_\_\_\_\_

Dogs \_\_\_\_\_

Jumps up \_\_\_\_\_

Shy \_\_\_\_\_

No Obey \_\_\_\_\_

People aggressive \_\_\_\_\_

Stool eater \_\_\_\_\_

Dog Aggressive \_\_\_\_\_

People Possessive \_\_\_\_\_

Toy possessive \_\_\_\_\_

Escapes \_\_\_\_\_

Picky Eater \_\_\_\_\_

Unruly \_\_\_\_\_

Describe command words or phrases that your dog(s) are familiar. (Sit, Down, Off)

I authorize \_\_\_\_\_ to pick up my pet(s) for me in my absence.

Will you be using Town & Country Pet Care Center for: (circle all that apply)      Daycare      Lodging      Grooming

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#### Medical Release

This is a required form for all Town & Country Pet Care Center participants receiving services.

Your pet's safety and well being is of the highest importance. Insuring that your pet(s) remain safe and well cared for is our first responsibility and as such we take it very seriously. Of your pet becomes ill or injured at our facility we will call you and/or your emergency contact.

In case emergency or illness I authorize Town & Country Pet Center and its staff to: **Circle One**

- A. Take my pet(s) to the closet veterinary office equipped to handle the emergency. I give further authorization for that veterinary office, and its staff, to perform whatever treatments are necessary and will be responsible for any and all charges associated with said treatments.
- B. Take my pet(s) to the closet veterinary office equipped to handle the emergency. I give further authorization for that veterinary office, and its staff to perform whatever treatments are necessary up to \$100.00 to get an initial diagnosis. (This is the most used)
- C. DO NOT perform any actions until my emergency contact is reached, even if this means my pet might become seriously ill or die.

In the event that a medical emergency arises while a pet is at our facility or participating in a service that we provide it is imperative that we are immediately able to get them medical treatment at the closest available facility. Town & Country Pet Care Center will notify the owner as soon as treatment has started. Our goal is to get your pet(s) the medical attention they need as quickly as possible, and any distraction may interfere with that process.

If my pet should escape, injure themselves, refuse food, soil themselves, become ill, or die while in the care of Town & Country Pet Care Center, I will hold Town & Country Pet Care Center, its owners, and their staff free of any responsibility and /or liability in the absence of negligence.

I understand that in the event of a medical emergency Town & Country Pet Care Center, at its sole discretion; will decide the attention of a licensed veterinarian is needed. I authorize Town & Country Pet Care Center to seek medical attention at the closest available veterinary facility. I further agree to take any and all financial responsibility agreed upon above for medical treatment provided in the face of illness, injuries, or emergencies. I give Town and Country Pet Care Center the permission to act as an agent on my behalf of myself and my pet(s) to receive care in the face of a medical emergency while attending services provided by Town & Country Pet Care Center.

Printed Name: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_ Date: \_\_\_\_\_

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### DOGGIE DAYCARE

#### Pet Care Agreement

1. I understand that Town & Country Pet Care Center has relied upon my representation that my dog(s) is/are in good health and has not injured or shown aggression or threatening behavior to any person or dog in admitting my dog(s) for service at their facility.
2. I further understand that Town & Country Pet Care Center, their owners, and their staff will not be liable, financially or otherwise for injury to my dog(s), myself, or any property of mine while my dog is participating in services provided by Town & Country Pet Care Center. I hereby release Town & Country Pet Care Center of any liability of any kind arising from my dog(s) participation in any and all services provided.
3. I further understand and agree that any problems with my dog(s), behavior, medical needs, or otherwise will be treated as deemed best by the staff of Town & Country Pet Care Center. I assume full financial responsibility and all liability for any and all expenses involved in regards to the behavior and health of my dog.
4. I further understand that there are risks and benefits associated with group socialization of dogs. I agree that the benefits outweigh the risks and that I accept the risks. I desire a socialized environment for my dog(s) while attending Town & Country Pet Care Center and while in their care. I understand that while socialization and play closely and carefully monitored by the staff of Town & Country Pet Care Center it is still possible that during the course of normal play my dog may receive minor nicks and scratches from roughhousing with other dogs. Any injuries observed by the staff will be reviewed by the staff upon pick up.
5. I understand by allowing my dog to participate in services offered by Town & Country Pet Care Center I hereby agree to allow Town & Country Pet Care Center to take photographs or use images of my pet in print form or otherwise for publication and/or promotion.
6. I further understand that I am solely responsible, financially or otherwise, for any harm or damage caused by my dog while attending any events or participating in any services provided by Town & Country Pet Care Center.
7. I understand that if my dog is not picked up on time or by the date specified in a separate agreement I hereby authorize Town & Country Pet Care Center to take whatever action is deemed necessary for the continuing care of my dog(s). I will pay Town & Country Pet Care the cost of any such continuing care upon demand by Town & Country Pet Care Center. I acknowledge that I will be fully responsible for all attorney fees and associated cost if I abandon my dog. Should my pet(s) become unclaimed after the date I have specified to pick them up I understand that an attempt to notify me by all phone numbers listed will be made. Seven days after such notice Town & Country Pet Care Center will send out a certified letter of abandonment. If no response is heard 14 days after the letter has been sent the pet(s) will be considered abandoned and property of Town and Country Pet Care Center and my pet(s) will be rehomed or taken to animal control as Town & Country Pet Care sees fit. It is further understood that such action will not relieve me from paying all cost of services.

Signature of Owner: \_\_\_\_\_ Date \_\_\_\_\_

Printed Name of Owner: \_\_\_\_\_

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## PET CARE CENTER

### Town & Country Pet Care Group Play Evaluation

Dogs Name \_\_\_\_\_

Date \_\_\_\_\_

- | Disagree<br>Strongly | Disagree<br>Moderately | Disagree<br>Slightly | Neither<br>agree nor<br>disagree | Agree<br>Slightly | Agree<br>Moderately | Agree<br>Strongly |
|----------------------|------------------------|----------------------|----------------------------------|-------------------|---------------------|-------------------|
| 1                    | 2                      | 3                    | 4                                | 5                 | 6                   | 7                 |
| 1. _____             |                        |                      |                                  |                   |                     |                   |
| 2. _____             |                        |                      |                                  |                   |                     |                   |
| 3. _____             |                        |                      |                                  |                   |                     |                   |
| 4. _____             |                        |                      |                                  |                   |                     |                   |
| 5. _____             |                        |                      |                                  |                   |                     |                   |
| 6. _____             |                        |                      |                                  |                   |                     |                   |
| 7. _____             |                        |                      |                                  |                   |                     |                   |
| 8. _____             |                        |                      |                                  |                   |                     |                   |
| 9. _____             |                        |                      |                                  |                   |                     |                   |
| 10. _____            |                        |                      |                                  |                   |                     |                   |
| 11. _____            |                        |                      |                                  |                   |                     |                   |
| 12. _____            |                        |                      |                                  |                   |                     |                   |
| 13. _____            |                        |                      |                                  |                   |                     |                   |
| 14. _____            |                        |                      |                                  |                   |                     |                   |
| 15. _____            |                        |                      |                                  |                   |                     |                   |
| 16. _____            |                        |                      |                                  |                   |                     |                   |
| 17. _____            |                        |                      |                                  |                   |                     |                   |
| 18. _____            |                        |                      |                                  |                   |                     |                   |
| 19. _____            |                        |                      |                                  |                   |                     |                   |
| 20. _____            |                        |                      |                                  |                   |                     |                   |
| 21. _____            |                        |                      |                                  |                   |                     |                   |

**Comments/recommendation** \_\_\_\_\_

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